

Courts & Ridges of Ashburn Association, Inc.

c/o Property Management People, Inc.

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WWW.COURTSANDRIDGES.ORG

Dear Verizon and S&N,

We, the Homeowners Association Members of the Courts and Ridges of Ashburn are united in our quest to maintain the high standards of appearance of our community. We spend a lot of money, time and energy maintaining our common areas, playgrounds, courts and individual properties. We care about the way our community looks and we will not accept defacement of our community without a fight.

Your recent fiber optic cable installation has become a huge issue and we now feel we must take action to let you know we are dissatisfied with the work that has been done thus far; specifically, the restoration plan for driveways and roads throughout our community. Representatives from your companies have visited some homeowners and discussed your plans for restoration of driveways and this letter is to inform you that until you have shown us a final, completed restoration, we do not accept your plan. Until such time, Verizon and it's contractors or representatives are DENIED ACCESS to the properties listed below. When we have seen and approved of a completed restoration in the other communities you have cited, we will allow your work to continue. We will not allow you to proceed with the work on our properties until the following requirements are met:

- Each homeowner has the right to view and approve of a fully completed restoration of a driveway. We stress that this must be the FINAL product, no other promises or statements such as, "This is what it looks like now, but we will make it better soon.", are acceptable.
- A written 5-year warranty on all repair and restoration work done on properties, delivered to each affected property owner or our property management company.
- A good faith effort to find alternative means to open cutting driveways such as boring under them.
- Driveways must be resurfaced using asphalt material, not seal coating.

It has been stated by your company representatives that all driveways will be patched, allowed to set for a period of time, then tamped down or rolled and a final a layer of seal coating would be applied. This plan as verbally proposed is unacceptable. Seal coating is nothing more than applying a light coat of paint over the driveway and will fade within a few months or even weeks. Most of us seal coat our driveways and understand that seal coating is intended to be applied annually. This is why we require that all driveways be resurfaced with asphalt material, not painted with seal coat.

In closing, we would like to say that it was not our intention to be uncooperative. We looked forward to the installation of fiber optic cable throughout our community and the technological advances it will bring. Unfortunately, we feel we have been pushed to this point because your plans were not communicated to us accurately. We are a tight-knit community and we talk to each other. It has come to the Board of Trustees' attention that some Courts and Ridges residents have been lied to or threatened by some individuals from your company(s). We are prepared to pursue legal courses of actions if we can not resolve these matters amicably. We hope legal procedures can be avoided and we can all move forward.

Finally, we want you to know that we are strongly united in our goal to be treated fairly by your company. This means our driveways, lawns and common area should look exactly as they did before your arrival.

Sincerely,

The Board of Trustees of the Courts and Ridges Homeowners Association

The Courts and Ridges of Ashburn Homeowners Association Members

cc: Mr. Raymond Ceresa, Esq.